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3. It is good practice as a reviewer to update your personal details regularly to ensure contact with you throughout your professional term as reviewer to the *Africa's Public Service Delivery and Performance Review*.

Please do not hesitate to contact us if you require assistance in performing this task.

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Acknowledgement to reviewers

The editorial team of the *Africa's Public Service Delivery and Performance Review* recognises the value and importance of the peer reviewer in the overall publication process – not only in shaping the individual manuscript, but also in shaping the credibility and reputation of our journal.

We are committed to the timely publication of all original, innovative contributions submitted for publication. As such, the identification and selection of reviewers who have expertise and interest in the topics appropriate to each manuscript are essential elements in ensuring a timely, productive peer review process.

We would like to take this opportunity to thank all reviewers who participated in shaping this volume of the *Africa's Public Service Delivery and Performance Review*:

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