

# Editorial note

*Edwin Ijeoma*

This edition of Africa's Public Service Delivery and Performance Review concludes the second volume of the journal; and looking forward to the third volume in 2015 with more emphasis on relevant local and international competitive debate on myriads of challenges facing public policy implementation, especially in monitoring and evaluation sector.

The first article by Michael Reddy of the South African Police Service (SAPS) looks at Total Quality Management (TQM) as a catalyst for service delivery in the South African Police Service (SAPS). The paper provides some basis for critical evaluation of the application of the TQM within the SAPs administrative platform in South Africa.

The second article authored by Ntsikelelo Breakfast of the University of Stellenbosch, Chukwuemeka Okafor of the University of Fort Hare and Gavin Bradshaw of the Nelson Mandela Metropolitan University provides a review of local government business policy. The study titled, "Market Triumphalism at the Buffalo City and Nelson Mandela Metropolitan Municipalities in the Eastern Cape of South Africa," compares the implementation of the Public Private Partnership (PPP) and the Broad Based Black Economic Empowerment (BBBEE) policies and its effects on poverty alleviation and development of the previously marginalized groups towards entrepreneurial culture.

The third article, "Public Service Innovations and Changing Ethos in Africa" by Okafor C, Olufemi FJ and Layi EG looks at the twenty-five year period of the growing realization on the need for innovative public service ethos in Africa with a view to appropriately applying some working paradigms and principles that would bring positive change for better public service delivery in African countries.

The fourth article by Olanrewaju AF looks at "Transforming Public Service Performance in West Africa through Innovations: Experiences from Nigeria and Ghana." The research study is similar to the third article by Okafor, Olufemi and Ejalonibu, but in this case Olanrewaju took a comparative study of Nigeria and Ghana as the study focus, which examines the phenomenon of low performance in the Public service in the two West African countries and recommends measures for improving them.

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Emejulu JK, Muo MC, and Chukwuemeka EEO's article titled, "The effects of Service Compact (SERVICOM) on Service Delivery in Nnamdi Azikiwe University Teaching Hospital Nnewi, Nigeria," is the fifth article in this edition. The researchers presented their study by using some empirical research methodologies which aligned with SWOT analysis to determine the research outcomes and sustained better management through SERVICOM.

The sixth article in this edition by Ada Uche is titled, "Analysis of Local Government Performance and Leadership in Nigeria." The article identifies the required prerequisites for the local government chairpersons in Nigeria through an examination of systematic correlations on professionalism, political partnership, local character and performance, and provides some policy recommendations on overall factors on performance improvement at the local government level.

The seventh and the last article in this edition authored by Linake N, a post graduate student of the University of Fort Hare, South Africa titled, "An assessment of Local Economic Development (LED) for sustainable development and poverty alleviation in Buffalo City Metropolitan Municipality," provides some field research imperatives around implementation challenge of the LED policy, while the article at the same time proffers some recommendations towards ameliorating the challenges for possible local service delivery in the Municipality.

**EOC Ijeoma**  
**Chief Editor**

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